

Update: Experior Labs is ready to serve during these challenging times

Dear Customers, Clients, and Business Partners,

Experior Laboratories, Inc. values its employees, clients, customers, and business partners and makes their well-being its highest priority. We recognize the important role Experior Labs plays in our employee's lives and in the professional relationships with its clients. Your objective is our directive.

COVID-19:

We are monitoring updates from federal, state, and local government closely and are prepared to comply as required. We are taking various precautions to protect our staff and customers:

- Monitoring the health of employees and offering employees, who feel sick to stay home with pay
- We are providing our employees with information and best practices to prevent the spread of the illness
- We have adopted an ongoing / daily disinfection plan for our facility
- Requiring employees to report any interaction with persons testing positive for COVID-19
- Staff is set up for working from home where that is possible without impact to our operation
- Restrictions for gathering at the workplace where not essentially required to support the testing
- Visitors must be prepared to answer screening questions. Visitors presenting a risk will be denied access to our facility and must make other arrangements.

Maximizing the support to our clients:

- We offer free remote witnessing where customers face travel restrictions or are otherwise unable to attend their testing.
- We offer to take on additional sample monitoring and functional screening tasks to help eliminate the need for customers to be present during testing
- Providing customers with direct email and phone access to project engineers to maximize efficiency
- Provision testing staff in a flexible manner and during off-hours as needed to accommodate changes in testing schedules
- Enhancing our online file sharing application Eureka to allow customers access to their test results/data while they work at home.



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Experior Laboratories is fully committed to supporting its customers and providing the best service possible. Please don't hesitate to contact us with any questions you may have.

Sincerely, Lorenz Cartellieri
President, Experior Laboratories, Inc.